



Unit 5 Birch Court Grosvenor Grange,
Padgate Warrington
WA1 4GD

MODE Fencing® Warranty

MODE Fencing Steel Fence Posts

Designed in the UK and manufactured from premium galvanized steel, our MODE Fencing® steel fence posts are engineered to withstand even the harshest weather conditions without warping or cracking. We are proudly backed by our commitment to durability with a warranty of up to 25 years against structural failure due to corrosion, provided they are properly maintained and used as intended.

Please note, the warranty duration may vary based on the specific environmental conditions of your location.

To activate this warranty, **customers must register their purchase with MODE® Products within 30 days of purchase.** Registration is required for the warranty to be valid. [Register here.](#)

The guarantee is valid only for the original purchaser or the site postcode/references and is non-transferable unless agreed upon in writing. It begins from the date the product is delivered to the site.

Claiming:

If the product experiences structural failure due to corrosion, it will be replaced at no cost, provided none of the exclusions are applicable.

- There have been no alterations made to the product.
- The claim relates to a location in the UK or Ireland.
- The guarantee has been registered within the required 30-day period of installation and all details submitted correctly.
- You can provide evidence of the structural failure at a location related to a previously registered guarantee; structural failure is defined as the MODE Fencing® fence post cracking due to corrosion resulting in the fence falling over.

Limitations and Exclusions

The MODE Fencing® Guarantee shall not apply to defects caused by:

- Accidental Damage to the product.
- Improper use of the product.
- Any damage to the product caused by poor installation or damaged surfaces being left untreated.

- External events including environmental issues such as storms and floods, accidental damage, salt corrosion, civil unrest, forced entry or vandalism.
- Any damage caused due to a coating being applied to the product which we consider to be harmful to the anti-corrosion properties of the product.
- Any damage resulting from corrosion caused by high levels of sulphur dioxide, carbon dioxide, or similar corrosive gases in the atmosphere, or from corrosive chemicals present in the soil.
- If the site is located within 1 mile of the coast, then the standard guarantee is reduced by 50%, as long as the post covers are in place, this is due to increased risk of corrosion.

Standard MODE® Product Guarantees:

- Gravel Board – 15 Years
- Cheadle Panel – 15 Years
- Elton/ Fardon Panels – 20 Years

Limitations and Exclusions

This warranty applies strictly to mechanical failures due to corrosion and does not cover other types of defects or damage, including but not limited to:

- **Misuse or improper use** of the product.
- **Accidental damage** resulting from unforeseen incidents or mishandling.
- **Harmful coatings** applied post-purchase that compromise the anti-corrosion properties of the product.
- **Non-corrosion-related failures** including wear and tear or cosmetic damage.
- **Installation-related damage**, including untreated cut or damaged surfaces exposed during installation.
- **Colour fading** or **general wear and tear** over time.

Please note that:

- MODE Fencing® reserves the right to request evidence of the defect, which may include photographs or an on-site inspection by a representative. A call-out fee dependent on location will apply, refundable if the inspection confirms a defect in the product.
- This warranty only covers the replacement cost of defective posts. It does not include costs for removing or disposing of the defective posts or any indirect or consequential expenses. Also, any unforeseeable losses or damages are not included. Loss or damage is deemed foreseeable if it is likely to happen or if both parties were aware of the possibility at the time of purchase.
- The rights and benefits provided by this guarantee are in addition to your statutory rights, which remain unaffected by the terms and exclusions in this guarantee.
- Nothing in this guarantee limits our responsibility for any injury or death caused by our negligence.
- Mode Fencing® will only process your personal information as set out in our privacy policy.

Registration Requirement

To activate this warranty, customers must register their purchase with MODE® Products within 30 days from the date of purchase. Failure to register within this period will render the warranty null and void.

Claim Process

To file a warranty claim, contact MODE® Products with your proof of purchase and warranty registration. MODE® Products reserves the right to inspect the product and request further documentation to verify the cause of failure.

Note: Warranty coverage may vary depending on environmental conditions and usage. Proper installation and maintenance are required to ensure the longevity and reliability of MODE Fencing® products.

Guarantor Details

- The MODE Fencing® Guarantee is provided by SET6 LTD (Company No.14133667) whose registered office is at Unit 5 Birch Court, Warrington, Cheshire, England, WA1 4GD.

Contact Details

- To make a claim, please contact our Customer Service Team at 01925 649587 and provide your name, guarantee registration number, and date of purchase.